

## GENERAL BOOKING CONDITIONS

The prices shown are subject to change. The campsite reserves the right to change prices at any time. Stays will be invoiced on the basis of the rates in force on the day of booking, subject to availability. We advise you to check the applicable rate by contacting the campsite directly.

### CONDITIONS OF CONTRACT

1. The hirer must comply with the campsite's internal rules and with the general booking conditions and general cancellation conditions, which he/she must duly validate and accept in order for his/her booking to be confirmed.
2. It is forbidden to sublet or transfer the pitch to a third party.
3. No refund will be given for any shortened stay (early departure or late arrival). Any early departure will result in the pitch being made available to the campsite. It is your responsibility to make your own arrangements with your guardians on the day of your departure.
4. Reserved camping pitches may be occupied from (see confirmation email) on the day of arrival and must be vacated by 11:00 a.m. on the day of departure. For rentals, arrival is from (see confirmation email) and departure is before 10:00 a.m.
5. In the absence of a message from the camper stating that he/she has had to postpone the date of arrival, the pitch remains available 24 hours after the date of arrival (the following day at 2 p.m.) stated in the contract. After this time, the pitch becomes available to Camping Beauregard Plage and the deposit will not be reimbursed.
6. Reservation of a specific pitch is possible but not guaranteed. The management reserves the right to change the allocation of a pre-booked pitch to another in the same category at any time.
7. Minors are not admitted unless accompanied by their parents. Parental waivers will not be accepted.
8. All your equipment and vehicles (caravans, trailers, cars, camper vans) must be insured for the duration of your stay. The establishment may ask you for proof of this.
9. Camping Beauregard Plage reserves the right to refuse access to families arriving with a number of participants greater than the capacity of the accommodation or pitch rented.
10. **You may be asked for your vehicle's electrical certificate**, which you must be able to provide throughout your stay. In addition, to ensure everyone's safety, particular attention must be paid to electrical installations. Overloaded and worn triplets, as well as taped extension leads with dominoes, are not permitted. For caravans and campervans over 20 years old, please check your appliances before arriving on site (fridges, air conditioning, ....).
11. All rental accommodation is non-smoking, pets are not allowed, nor are additional tents or awnings. This is a pedestrianized rental area, and each accommodation is allocated a parking space, but it is not located in the area.
12. For end-of-stay cleaning packages, you must empty the bins and return the crockery clean and tidy. If these conditions are not met or if we find evidence of misuse, you will be notified by email with photos, and the deposit will be deducted.

### NO RIGHT OF WITHDRAWAL

In accordance with article L.221-28 of the French Consumer Code, Beauregard Plage informs its customers that the sale of accommodation services provided on a specific date, or at a specific frequency, is not subject to the provisions relating to the 14-day withdrawal period.

### TERMS OF PAYMENT FOR PITCH

- For bookings made more than 30 days before the start of the holiday, a deposit of €130 must be paid at the time of booking. The balance must be paid no later than 30 days before the start of the holiday.
- For bookings made less than 30 days before the start of the holiday, full payment must be made at the time of booking. (130€ deposit + balance of stay).
- In the event of non-payment of the deposit at the time of booking or of the balance by the customer no later than 30 days before the start of the holiday, Beauregard Plage campsite reserves the right to cancel the booking and to offer the accommodation for rent, with any sums already paid being retained by the campsite.

**For pitches with private sanitary facilities, a credit card deposit will be required on arrival.**

### PAYMENT CONDITIONS FOR RENTAL PROPERTIES

- For bookings made more than 30 days before the start of the holiday, a deposit of 30% of the total cost of the holiday must be paid at the time of booking. The balance must be paid no later than 30 days before the start of the holiday.
- For bookings made less than 30 days before the start of the holiday, full payment must be made at the time of booking. (30% deposit + balance of stay).

- In the event of non-payment of the deposit at the time of booking or of the balance by the customer no later than 30 days before the start date of the holiday, Beauregard Plage campsite reserves the right to cancel the booking and to offer the accommodation for rent. Any sums already paid will be retained by the campsite.

**A deposit of 200€ will be required on arrival by credit card.**

## **CANCELLATION OF CONTRACT**

Beauregard Plage campsite offers you Cancellation and Interruption insurance as an extra in your rental contract. Our partner Gritchen Affinity undertakes to refund all or part of your holiday (see attached conditions). In the event of cancellation, please notify the campsite of your withdrawal by post or e-mail as soon as any event preventing your departure occurs. If the claim is covered by the general conditions (available on the [www.campez-couvert.com](http://www.campez-couvert.com) website or from the campsite), notify the insurer within 48 hours and provide all the necessary information and supporting documents.

Whatever the reasons for cancelling your contract, you must notify Camping Beauregard Plage by post (as evidenced by the postmark) or by e-mail to [reception@beauregardplage.com](mailto:reception@beauregardplage.com) as it cannot be carried over to another year.

## **CANCELLATION IN THE EVENT OF A PANDEMIC**

1. In the event that the establishment fully or partially closes during the arranged dates of stay (which is related to a measure fully or partly preventing the establishment from welcoming the public onto its premises, insofar as the Customer is directly affected by the imposition of this measure) due to restrictions imposed by the French government, and which are not attributable to Camping Beauregard Plage, the sums paid in advance by the Customer for their reservation will be reimbursed within 90 days. Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beauregard Plage.
2. For all cancellations that are duly justified by the fact that the Customer has contracted COVID-19 (infection), or any other infection deemed significant enough to pertain to a pandemic, or the fact that they have been identified as a contact case, as well as the fact that this situation would prevent them from carrying out their stay during the arranged dates, the sums paid in advance will be reimbursed within 90 days. Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beauregard Plage. In all cases, the Customer will compulsorily need to justify their entitlement to exercise this right to cancellation.
3. In the event that the Customer is forced to completely cancel their stay due to measures imposed by the French government that prevent them from travelling (national or local lockdowns, travel bans, border closures), while the camping site is in a position to perform its obligations and welcome Customers, Camping Beauregard Plage will reimburse the sums paid in advance within 90 days. Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beauregard Plage.

## **EXTRACT OF CAMPSITE REGULATION**

### **1.The desk**

The opening hours of the reception are displayed. You will find there all the information about the facilities, the security, the beach and information about the area.

### **2.Registration**

Complete registration formalities must be carried out by the vehicle / reservation responsible before the installation.

### **3.Campers' guests**

Our customers' guests must register with an ID at the reception as "visitor". If they wish to spend the night, they will be registered as "extra person". Do not exceed the number of people authorized in the pitch (6-person maximum children and babies included)

### **4.Car traffic**

The vehicles included in the package must park only on the pitch.

Only the vehicle previously registered can circulate on the camping. Access to car camping is forbidden from 11:00 p.m. to 7:00 am in high season and from 22h00 to 08h00 in low season. The speed of vehicles inside the camp is limited to 10 km / hour.

### **5.Pets**

Dogs are allowed throughout the season except in categories 1 and 2. From opening day until 1 July and from 29 August until closing day, a maximum of two animals per pitch is allowed. From 1 July to 29 August, one animal weighed no more than 23 kg per pitch. The vaccination certificate must be sent at the time of booking. Animals are not allowed in our rental accommodation at any time of year.

### **6.Bathrooms**

It is forbidden to play in the bathrooms. Children must be accompanied by their parents.

### **7.Security**

Wood fires and coal barbecues are prohibited on the pitches. Electrics and gas barbecues are allowed under high surveillance and with the agreement of the camping reception.

### **8. Respect**

The campers are asked to avoid all noise or loud conversations which can bother their neighbors between 11pm and 7 am.

### **9. Wristband**

They assure the security of the campers and help avoid outsiders'-intrusion. **THEY MUST BE WORN THROUGHOUT THE STAY.** (In high season)

### **10. Pitch occupation**

The number of people per location is limited to 6 regardless of their age (babies included). Only the floor mats are allowed. To preserve the environment quality, the tarpaulins are forbidden. The recharging of electric and hybrid vehicles is strictly forbidden under penalty of immediate exclusion without refund.

**12. You may be asked for your vehicle's electrical certificate**, which you must be able to provide throughout your stay. In addition, to ensure everyone's safety, particular attention must be paid to electrical installations. Overloaded and worn triplets, as well as taped extension leads with dominoes, are not permitted. For caravans and campervans over 20 years old, please check your appliances before arriving on site (fridges, air conditioning, ....).

13. For end-of-stay cleaning packages, you must empty the bins and return the crockery clean and tidy. If these conditions are not met or if we find evidence of misuse, you will be notified by email with photos, and the deposit will be deducted.

### **Médiation**

In accordance with Article L. 612-1 of the Consumer Code, within a period of one year from the date of his written complaint, the consumer, subject to Article L.152-2 of the Consumer Code, may submit a request for amicable resolution by mediation, to

SAS Médiation Solution

222 chemin de la bergerie 01800 Saint Jean de Niois

site : <https://www.sasmediationsolution-conso.fr>,

email : [contact@sasmediationsolution-conso.fr](mailto:contact@sasmediationsolution-conso.fr)