

GENERAL BOOKING CONDITIONS

The prices shown are subject to change. The campsite reserves the right to change prices at any time. Stays will be invoiced on the basis of the rates in force on the day of booking, subject to availability. We advise you to check the applicable rate by contacting the campsite directly.

CONDITIONS OF CONTRACT

1. The hirer must comply with the campsite's internal rules and with the general booking conditions and general cancellation conditions, which he/she must duly validate and accept in order for his/her booking to be confirmed.
2. It is forbidden to sublet or transfer the pitch to a third party.
3. No refund will be given for any shortened stay (early departure or late arrival). Any early departure will result in the pitch being made available to the campsite. It is your responsibility to make your own arrangements with your guardians on the day of your departure.
4. Reserved Confort and Confort XXL pitches are occupied from 2 p.m. on the day of arrival and must be vacated by 10 a.m. on the day of departure. For Caban'O pitches (Premium, Luxe and SPA), arrivals are from 2pm and departures before 11am. For rentals, arrival is from 4pm and departure before 10am.
5. In the absence of a message from the camper stating that he/she has had to postpone the date of arrival, the pitch remains available 24 hours after the date of arrival (the following day at 2 p.m.) stated on the contract. After this time, the pitch becomes available to Camping Beauregard Plage and the deposit will not be reimbursed.
6. Reservation of a specific pitch is possible but not guaranteed. The management reserves the right to change the allocation of a pre-booked pitch to another in the same category at any time.
7. Minors are not admitted unless accompanied by their parents. Parental waivers will not be accepted.
8. All your equipment and vehicles (caravans, trailers, cars, camper vans) must be insured for the duration of your stay. The establishment may ask you for proof of this.
9. Camping Beauregard Plage reserves the right to refuse access to families arriving with a number of participants greater than the capacity of the accommodation or pitch rented.
10. All rental accommodation is non-smoking, pets are not allowed, nor are additional tents or awnings. This is a pedestrianised rental area, and each accommodation is allocated a parking space, but it is not located in the area.

TERMS OF PAYMENT

- For bookings made more than 30 days before the start of the holiday, a deposit of €130 must be paid at the time of booking. The balance must be paid no later than 30 days before the start of the holiday.
- For bookings made less than 30 days before the start of the holiday, full payment must be made at the time of booking. (130€ deposit + balance of stay).
- In the event of non-payment of the deposit at the time of booking or of the balance by the customer no later than 30 days before the start date of the holiday, Beauregard Plage campsite reserves the right to cancel the booking and to offer the accommodation for rent. Any sums already paid will be retained by the campsite.

NO RIGHT OF WITHDRAWAL

In accordance with article L.221-28 of the French Consumer Code, Beauregard Plage informs its customers that the sale of accommodation services provided on a specific date, or at a specific frequency, is not subject to the provisions relating to the 14-day withdrawal period.

CANCELLATION OF CONTRACT

1. Whatever the reasons for the cancellation of your contract you must inform the Campsite Beauregard Plage by mail (date as confirmed by postmark) or by e-mail because it cannot be reported to another year.
2. We engage ourselves to refund your deposit in the case your cancellation is received two months (60 days) before the arrival day mentioned in the contract. Outside this period, in the event of force majeure, the cancellation must be accompanied by official proof concerning one of the participants in the cancelled holiday (medical certificate, death certificate, employer's certificate in the event of loss of employment).
In all other cases, the full amount of the deposit will be hold by the Camping Beauregard Plage.

CANCELLATION IN THE EVENT OF A PANDEMIC

1. In the event that the establishment fully or partially closes during the arranged dates of stay (which is related to a measure fully or partly preventing the establishment from welcoming the public onto its premises, insofar as the Customer is directly affected by the imposition of this measure) due to restrictions imposed by the French government, and which are not attributable to Camping Beauregard Plage, the sums paid in advance by the Customer for their reservation will be reimbursed within 90 days. Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beauregard Plage.
2. For all cancellations that are duly justified by the fact that the Customer has contracted COVID-19 (infection), or any other infection deemed significant enough to pertain to a pandemic, or the fact that they have been identified as a contact case, as well as the fact that this situation would prevent them from carrying out their stay during the arranged dates, the sums paid in advance will be reimbursed within 90 days.
Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beauregard Plage. In all cases, the Customer will compulsorily need to justify their entitlement to exercise this right to cancellation.
3. In the event that the Customer is forced to completely cancel their stay due to measures imposed by the French government that prevent them from travelling (national or local lockdowns, travel bans, border closures), while the camping site is in a position to perform its obligations and welcome Customers, Camping Beauregard Plage will reimburse the sums paid in advance within 90 days.
Potential processing and administration fees, such as those specified in the terms and conditions, will be retained by Camping Beauregard Plage.

EXTRACT OF CAMPSITE REGULATION

1. The desk

The opening hours of the reception are displayed. You will find there all the information about the facilities, the security, the beach and information about the area.

2. Registration

Complete registration formalities must be carried out by the vehicle / reservation responsible before the installation.

3. Campers' guests

Our customers' guests must register with an ID at the reception as "visitor". If they wish to spend the night, they will be registered as "extra person". Do not exceed the number of person authorized in the pitch (6-person maximum children and babies included)

4. Car traffic

The vehicles included in the package must park only on the pitch.

Only the vehicle previously registered can circulate in the camping and the driver must have a magnetic badge for the automatic barrier. This badge is issued at the reception in exchange of a deposit of 20 euros. Each badge corresponds to a vehicle and should not be used for another.

Access to car camping is forbidden to 11:00 p.m. to 7:00 am in high season and from 22h00 to 08h00 in low season. The speed of vehicles inside the camp is limited to 10 km / hour.

5. Pets

Pets are not allowed in July and August under penalty of immediate exclusion without refund. In low season, dogs and other pets must be kept on their leash and remain under the supervision of their owners. They are accepted in low season with an additional charge. The owner must present a valid up-to-date pet passport at arrival. Vaccination against rabies is compulsory before arrival. All pet dropping must be cleared up. Category 1 and 2 dogs are not allowed at all.

6. Bathrooms

It is forbidden to play in the bathrooms. Children must be accompanied by their parents.

7. Security

Wood fires and coal barbecues are prohibited on the pitches. Electrics and gas barbecues are allowed under high surveillance and with the agreement of the camping reception.

8. Respect

The campers are asked to avoid all noise or loud conversations which can bother their neighbours between 11pm and 7 am.

9. Wristband

They assure the security of the campers and help avoid outsiders' -intrusion. **THEY MUST BE WORN THROUGHOUT THE STAY.** (In high season)

10. Pitch occupation

The number of people per location is limited to 6 regardless of their age (babies included). Only the floor mats are allowed. To preserve the environment quality, the tarpaulins are forbidden. The recharging of electric and hybrid vehicles is strictly forbidden under penalty of immediate exclusion without refund.

Médiation

In accordance with Article L. 612-1 of the Consumer Code, within a period of one year from the date of his written complaint, the consumer, subject to Article L.152-2 of the Consumer Code, may submit a request for amicable resolution by mediation, to

SAS Médiation Solution

222 chemin de la bergerie 01800 Saint Jean de Niois

site : <https://www.sasmediationsolution-conso.fr>,

email : contact@sasmediationsolution-conso.fr